

Enzo Clinical Labs Contracted Payors

Enzo Clinical Labs will file claims for all insurances. Plan benefits vary widely. To verify your eligibility and benefits, please contact our customer service team at 1-800-369-6818. We are committed to assisting our patients in negotiating the complicated health insurance landscape.

In-Network Insurance Carriers	
Aetna – Except Better Health and Chickering	Magnacare
AgeWell New York Health Plans	Mail Handlers Benefit Plan
ADAP Plus (NYS Program)	Medicaid – NY
American Postal Workers Union (APWU)	Medicare
AmeriChoice	Medicare Railroad
Amerigroup NY only	Montefiore CMO
CarePlus Health Plan	Multiplan Network
CHN (Consumer Health Network)	Mutual of Omaha
CIGNA	Nippon Life
CSG (Consolidated Services Group)	No Fault Insurance
Empire Blue Cross/Blue Shield of New York PPO, EPO, HealthPlus	Oxford Health Plan
Empire Plan (NYSHIP)	Private HealthCare Systems (PHCS)
Fidelis Care NY	POMCO
FirstCare Health Plans	UMR
First Health Network	Unicare
GEHA	Unions – All MagnaCare Administered
Great West Healthcare	United Mineworks Association
Harvard Pilgrim Health Care	United Healthcare
Health Care Payers Coalition of New Jersey	United Community Plan – formally AmeriChoice
Horizon Blue Cross/Blue Shield of New Jersey (PPO only)	Union Labor Life
Integrated Health Plan (IHP)	VNS Choice (NY) – Medicare Only
Locals and Union Plans – Administered by MultPlan	Worker's Compensation

If you do not see your insurance carrier, please call our customer service team at 1-800-369-6818. Changes in plans and benefits happen routinely.

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1.800.369.6818

Your Partner in Patient Care

Founded on Technology. Sustained by Service.

State-of-the-Art Technology

Enzo continuously invests in state-of-the-art analysis systems to improve healthcare. Our cutting-edge diagnostic platforms, complemented by assays developed in-house, provide high levels of efficiency and accuracy.

Scientific Advisory Team

Enzo's technical staff is led by board-certified pathologists and scientists who have years of clinical experience combined with the desire to produce the highest quality laboratory results. We have highly trained scientists and medical doctors available to answer technical questions and consult on your cases.

EMR Integration

Enzo works with Electronic Medical Record (EMR) providers to make ordering and reporting as easy as possible, and we can integrate with most commonly used EMR (no third-party required). We also developed an on-site proprietary interface engine which enables a quick turnaround of all lab records. Our on-site field service technology experts provide support you can count on.

Personalized Customer Service

Our committed service team is ready to handle your practice's needs. Our dedicated support staff is on-call 24/7/365 to help you when you need us most: call us at 1-800-522-5052 or email us at labinfo@enzo.com.

Extensive Insurance Coverage

Enzo accepts most insurance plans including United Healthcare® Oxford, Centers for Medicare & Medicaid (CMS), Cigna®, Empire Blue Cross/Blue Shield (NY), The Empire Plan (NYS), Aetna®, Horizon Blue Cross/Blue Shield (NJ), MultiPlan®, Fidelis Care®, MVP Healthcare, POMCO, and many more, including most union plans. Contact Enzo for confirmation on any specific insurance coverage not specified above.

Simple Billing

Our focus is on patient care, quality patient service, and accurate laboratory testing. Our goal is to use the expertise of our billing staff to manage customer billing events without creating any client burden. You can reach our billing department by calling 1-800-369-6818 or by email at billing@enzo.com.



Contact Numbers and Resources

Laboratory & Client Services

Phone 1-800-371-5227
 Fax 1-631-755-5563/67
 Email labinfo@enzo.com

Billing & Patient Financial Services

Phone 1-800-369-6818
 Fax 1-631-755-5566
 Email billing@enzo.com

Test Add-On 1-800-371-5227

Courier Pickup 1-800-371-5227

Order Supplies 1-800-371-5227

Results Request 1-800-371-5227

IT & EMR Interface Support

Phone 1-877-369-6347
 Email client_systems@enzo.com

Field Service

Phone 1-800-522-5052
 Email field_service@enzo.com

