

# Enzo Clinical Labs Contracted Payors

Enzo Clinical Labs will file claims for all insurances. Plan benefits vary widely. To verify your eligibility and benefits, please contact our customer service team at 1-800-369-6818. We are committed to assisting our patients in negotiating the complicated health insurance landscape.

In-Network Insurance Carriers	
Aetna – Except Better Health and Chickering	MHBP (Mail Handlers Benefit Plan)
AgeWell New York Health Plans	Medicaid – NY
ADAP Plus (NYS Program)	Medicare
American Postal Workers Union (APWU)	Medicare Railroad
AmeriChoice	MetroPlus Health Plan
Amerigroup NY only	Montefiore CMO
Beech Street A Multiplan Network	Multiplan Network
CareFirst Blue Cross Blue Shield	Mutual of Omaha
CarePlus Health Plan	National Association of Letter Carriers Health Benefit Plan
CHN (Consumer Health Network)	Nippon Life
CIGNA	Oxford Health Plan
CSG (Consolidated Services Group)	Private HealthCare Systems (PHCS)
Empire Blue Cross/Blue Shield of New York PPO, EPO, HealthPlus	Progyny
Empire Plan (NYSHIP)	POMCO
Fidelis Care NY	Tufts Health Plan
First Health Network	UMR
GEHA	Unicare
Great West Healthcare	Unions – All MagnaCare Administered
Harvard Pilgrim Health Care	United Mineworks Association
Health Care Payers Coalition of New Jersey	United Healthcare
Horizon Blue Cross/Blue Shield of New Jersey (PPO only)	United Community Plan – formally AmeriChoice
Integrated Health Plan (IHP)	Union Labor Life
InterGroup Services	VNS Choice (NY) – Medicare Only
Locals and Union Plans – Administered by MultPlan	Worker’s Compensation Mail Handlers
Magnacare	

*If you do not see your insurance carrier, please call our customer service team at 1-800-369-6818. Changes in plans and benefits happen routinely. Patients are responsible for payment of non-covered service, deductibles, co-payments or co-insurances under their plan.*



# Your Partner in Patient Care

Founded on Technology. Sustained by Service.

## State-of-the-Art Technology

Enzo continuously invests in state-of-the-art analysis systems to improve healthcare. Our cutting-edge diagnostic platforms, complemented by assays developed in-house, provide high levels of efficiency and accuracy.

## Scientific Advisory Team

Enzo's technical staff is led by board-certified pathologists and scientists who have years of clinical experience combined with the desire to produce the highest quality laboratory results. We have highly trained scientists and medical doctors available to answer technical questions and consult on your cases.

## EMR Integration

Enzo works with Electronic Medical Record (EMR) providers to make ordering and reporting as easy as possible, and we can integrate with most commonly used EMR (no third-party required). We also developed an on-site proprietary interface engine which enables a quick turnaround of all lab records. Our on-site field service technology experts provide support you can count on.

## Personalized Customer Service

Our committed service team is ready to handle your practice's needs. Our dedicated support staff is on-call 24/7/365 to help you when you need us most: call us at 1-800-522-5052 or email us at [labinfo@enzo.com](mailto:labinfo@enzo.com).

## Extensive Insurance Coverage

Enzo accepts most insurance plans including United Healthcare® Oxford, Centers for Medicare & Medicaid (CMS), Cigna®, Empire Blue Cross/Blue Shield (NY), The Empire Plan (NYS), Aetna®, Horizon Blue Cross/Blue Shield (NJ), MultiPlan®, Fidelis Care®, MVP Healthcare, POMCO, and many more, including most union plans. Contact Enzo for confirmation on any specific insurance coverage not specified above.

## Simple Billing

Our focus is on patient care, quality patient service, and accurate laboratory testing. Our goal is to use the expertise of our billing staff to manage customer billing events without creating any client burden. You can reach our billing department by calling 1-800-369-6818 or by email at [billing@enzo.com](mailto:billing@enzo.com).



## Contact Numbers and Resources

### Laboratory & Client Services

Phone 1-800-371-5227  
 Fax 1-631-755-5563/67  
 Email [labinfo@enzo.com](mailto:labinfo@enzo.com)

### Billing & Patient Financial Services

Phone 1-800-369-6818  
 Fax 1-631-755-5566  
 Email [billing@enzo.com](mailto:billing@enzo.com)

**Test Add-On** 1-800-371-5227

**Courier Pickup** 1-800-371-5227

**Order Supplies** 1-800-371-5227

**Results Request** 1-800-371-5227

### IT & EMR Interface Support

Phone 1-877-369-6347  
 Email [client\\_systems@enzo.com](mailto:client_systems@enzo.com)

### Field Service

Phone 1-800-522-5052  
 Email [field\\_service@enzo.com](mailto:field_service@enzo.com)

